



OFFICE OF NERC COMPLIANCE



CUT THROUGH THE COMPLEXITY - LET US HELP YOU MANAGE THE REGULATORY PROCESS

New Program Development

- GAP Analysis & Remediation
- Development and Implementation of Internal Compliance Program Governance Documents (ICP)
- Development and Implementation of NERC Standard Procedures and Processes
- Initial FAC-008/PRC-005 Technical Review
- Initial Critical Infrastructure Protection (CIP) Technical Review



Program Management

- Internal Compliance Program (ICP)
- Policy and Procedure Ongoing Development
- Action Tracking Program
- PRC-005 Maintenance Program
- Mitigation Plan Development and Closure
- Self-Assessments
- Training Program
- Registration of New Facilities
- Internal Controls



Audit Preparation and Support

- Audit Preparation
- RSAW Development
- Evidence Review and Development
- Self-Report Development and Closure (as needed)
- Mitigation Plan Development and Closure (as needed)
- Mock Audits
- Pre- and Post-Audit Support



Training Program

- Development of Lesson Plans
- Development of Training Modules
- Development of Exam Banks
- Optional Training Proctor

What else does CERTREC do?

- Gap Analysis & Report
- Internal Controls Analysis and Review
- Protection Analysis and Review
- GADS Reporting
- Due Diligence
- Registration of New Facilities
- NERC CIP Support
- PRC-005 Maintenance Program
- FAC-008/PRC-005 Engineering Support
- Other NERC-related Engineering Support
- CORE Support Hours: Ongoing support from our experienced personnel to augment your staff during high demand
- Causal Analysis / Root Cause / Lessons Learned

Web-Based Tools

- NERCSuite: a comprehensive platform that efficiently manages all of your major NERC compliance functions for your entire organization in one convenient location
- CATS (Certrec® Action Tracking System)
- RegSource® GRC: Daily notifications of what's important, along with meeting/webinar/training notifications from FERC, NERC, and the regions
- Recall® GRC: Web-based, one-stop shop for compliance documents
 - o FERC
 - o NERC
 - o All NERC Regions
 - o ISOs/RTOs
- RSAWs: Web-based solution for creating, managing, and submitting RSAW documentation and evidence

